

Account Information

Customer Name: **JANE DOE**
Service Address: 123 ANYSTREET, ANYTOWN IL US 62946
Account Number: 000123456789



What do I owe?

\$104.74

How much did I use?

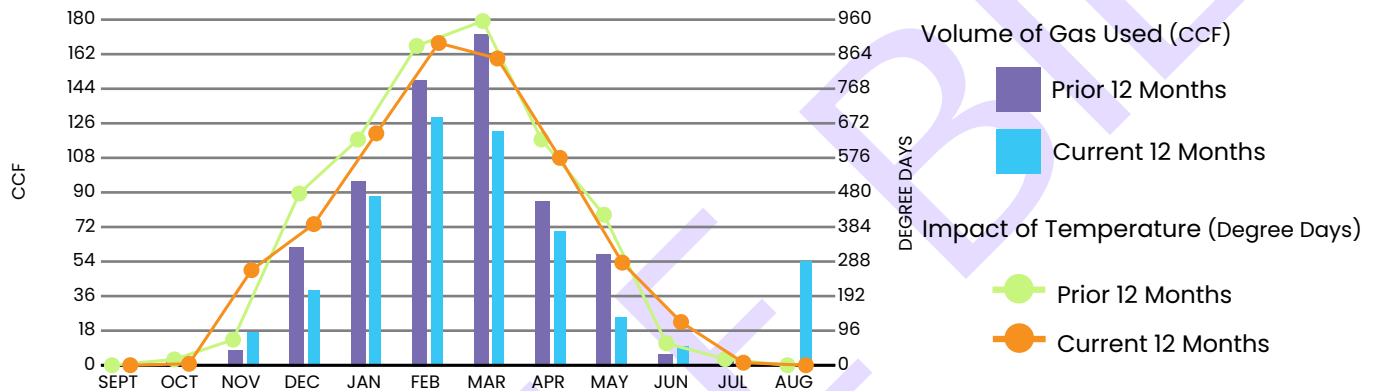
54

CCF

When is it due?

Oct 26, 2023

Your Monthly Gas Use At a Glance



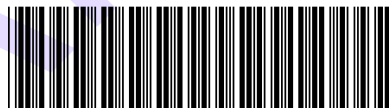
Important messages from Liberty



CALL US IMMEDIATELY IF YOU SMELL GAS: If you suspect a natural gas leak, leave the area immediately and then call our emergency number at 855-644-8134 or 911.

energy and water for life

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number: 000123456789
Service Address: 123 ANY STREET
Bill Date: 05-OCT-2023
Due Date: 26-OCT-2023

\$104.74
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation

REMIT TO:

LIBERTY UTILITY ILLINOIS
P.O. BOX 75658
CHICAGO IL 60675-5658

JANE DOE
123 ANYSTREET
ANYTOWN IL 62946

32022000098086310000166843

Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications.



Explanation of Regulations and Policies

For additional information please visit www.LibertyEnergyandWater.com.

Understanding Your Bill

Distribution Adjustment

The cost of environmental, energy efficiency, and low income assistance programs.

Distribution Commodity

The cost of operating and maintaining the Liberty natural gas piping system that delivers natural gas to your home or business.

Due Date/Late Charge

Please pay your bill by the due date to avoid a late charge.

Multiplier

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill

If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

Purchased Gas Adjustment (PGA)

This measure reflects market increases and decreases in the price we pay for gas supplies without markup or other charges. It may vary monthly and is based on the amount of natural gas you use.

Rate Code

This code represents the rate used to calculate your bill.

Taxes

This section summarizes state and local taxes, including city franchise tax, if applicable.

Units

CCF = Hundred Cubic Feet

WNA Amount

If applicable, this Weather Normalization Amount adjusts for variations above and below normal temperatures.



Other Information

General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

Mail to:

Liberty
2751 North High Street
Jackson, MO 63755

Medical Emergency

If you believe that a medical emergency exists in your home or would exist if service were to be disconnected, you may be protected from disconnection. Please contact us at 855-872-3242 for more information.

Dispute Resolution

When seeking assistance on any issue, you must contact Liberty Utilities prior to contacting the Commission's Consumer Services Division. The Illinois Commission Consumer Services Division telephone number is 1-800-524-0795.

If your primary source of income comes from, Temporary Assistance for Needy Families (TANF), Aid to the Aged, Blind and Disabled (AABD), General Assistance, Supplemental Security Income, Social Security, Veterans Benefits or Unemployment Compensation Benefits, then you may qualify for an extended due date up to 10 days.



Important Information

Customer Service: 855-872-3242

Emergency: 855-644-8134

Website: www.LibertyEnergyandWater.com

Social Media:

Facebook: @LibertyUtilitiesCentral

Twitter: @PlugIntoLiberty

Youtube: @liberty-centralregion718

Phone Service for Hearing and Speech Impaired: 7-1-1

Call before you Dig: 8-1-1

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

855-872-3242



Mail Payments

Liberty - IL
PO Box 75658
Chicago IL 60675-5658



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Budget Billing (BBP)/Levelized Budget Billing (LVL)

Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the difference between Budget/Levelized Budget Billing and Actual Charges to Date otherwise known as Settlement Amount.

Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The statement will also show the remaining Installment Plan amount to be billed.

Community Energy Assistance Program

You can help others in need to pay their monthly gas bill by donating to our community energy assistance program. All donations are distributed to a local or area non-profit energy assistance agency(ies) that serves your community. Visit www.LibertyEnergyandWater.com for information on which agency(ies) received your donation.

Thank you for sharing with those in need in your community. Please choose an amount to be billed monthly on your Liberty Statement.

\$1 _____ \$5 _____ \$10 _____ \$20 _____ Other _____

One-Time Contribution _____

Account Activity for Your Natural Gas Service from 07/05/2023 - 08/04/2023

Rate: Residential Gas Service (Schedule 110)

Next Scheduled Meter Read Date: 09/07/2023

Point of Delivery ID: 00000000000012345678



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	CCF Used	Usage
IL13W567747	Actual	31	7/5/23 - 8/4/23	5587	5533	54	54

What am I paying for? **Additional messages**

Previous Balance	\$ 62.10
Payment(s) Received as of 10/05/2023	\$ 62.10
Balance Forward	\$ 0.00

Stay Safe: Remember to keep flammable materials (rags, newspapers, chemicals) away from gas appliances such as furnaces, boilers, and water heaters. Visit www.libertyenergyandwater.com for more safety tips.

Current Charges

DELIVERY CHARGES	QUANTITY USED	COST PER CCF		
Facilities Charge			\$	35.00
Renewable Energy & Coal Charge			\$	0.56
Energy Charge for Low Inc Fund			\$	0.07
Commodity Charge	54 CCF	\$ 0.27675	\$	14.94
Rider VBA	54 CCF	\$ 0.03000	\$	1.62
Rider GUA			\$	-0.38
Gas Revenue Tax	54 CCF	\$ 0.05000	\$	2.70
TOTAL DELIVERY CHARGES			\$	54.51

GAS CHARGES	QUANTITY USED	COST PER CCF		
RIDER PGA	9 CCF	\$ 0.98420	\$	8.86
RIDER PGA	39 CCF	\$ 0.92140	\$	35.93
RIDER PGA	6 CCF	\$ 0.89040	\$	5.34
TOTAL GAS CHARGES			\$	50.13

TAX CHARGES		
Gross Revenue Tax \$101.94 * 0.100%	\$	0.10
TOTAL TAX CHARGES	\$	0.10

TOTAL CURRENT CHARGES	\$ 104.74
------------------------------	------------------

Total Amount Due **\$ 104.74**

PAGE INTENTIONALLY LEFT BLANK